

## Next Steps

At Hartford Care, we see the first steps of finding the right care home as the start of an exciting journey with us. We encourage anyone considering one of our care homes to come and see us and take as much time as you need to ensure our homes are the right fit for you.

### **Determining your needs**

There are many different types of care homes and all will provide varying levels of care. Ensuring the care home offers the right level of care and support for your needs is essential. At Hartford Care, our friendly and experienced teams are happy to have an initial conversation to understand your needs and determine the type of care required, plus answer any questions you might have.

### **Finding the right home for you**

Often, location and the type of care available are the first considerations when determining which is the right home for you, but the overall feel of the home is often the deciding factor. At Hartford Care, we have lots of opportunities for you to come and experience life with us. Whether it's a short walk around our home and grounds, joining us for a coffee morning and meeting other likeminded residents, or even spending a few days with us, so you can get a real taste for what living with us might be like.

### **Do your research**

Whilst a first impression of a care home can be a good indicator that it's the right home for you, it's important to do your research. The Care Quality Commission performs regular independent inspections of all care homes in the UK to ensure they meet government standards. These reports are readily accessible for anyone to read. We would also encourage you to read reviews on [carehome.co.uk](http://carehome.co.uk) or visit our homes' Facebook page to get an insight life at Hartford Care.

### **Checking affordability**

The cost of a home will vary depending on the level of care required, location and type of accommodation, but understanding all of your funding options can make a big difference to the type of home and care you choose. At Hartford Care we will always be transparent with our costs of care and all our care home managers will take the time to go through this with you in detail. We want to support you in any way that we can, and will point you in the direction of financial resources and government assistance that may be available to you.

## **Making our home your home**

Whilst moving to a new home is the start of an exciting new life, we understand that the process can be somewhat overwhelming. At Hartford Care, we want to help you settle in as quickly as possible. Our team will help you move in, and make your room feel like your own so you're welcome to bring any of your own furniture and homeware with you. Your personalised care plan will start immediately and will be reviewed on a regular basis and we encourage you to join in with our daily activities to make new friends and create new experiences.